



What help is available?

There are a number of ways Warm & Safe Wiltshire may be able to help you, including the following:

- Energy saving advice
- Help and advice relating to insulation, heating and other measures to keep you warm at home
- Issues with damp and condensation
- Advice on managing your fuel bills, help with fuel switching and fuel tariffs to keep bills affordable
- Fuel debt advice
- A comprehensive home fire safety service
- Advice guides



Why are we doing this?

Warm & Safe Wiltshire is a commitment from Wiltshire Council and Wiltshire Fire & Rescue Service and their partners to help residents live in safer and healthier homes. Not being able to afford to heat the home is a major problem for many households and can result in high fuel bills and poor health. Warm & Safe Wiltshire can help to improve energy efficiency in the home which can reduce fuel bills. The service can also advise on possible benefit entitlement, and limit the impact on health by advising on how to reduce the risk of falls and fires within the home.

Will I really benefit?

Not everyone will need support through Warm & Safe Wiltshire, however, those that do will benefit from its simple joined-up approach. For example, cavity wall insulation can save up to £140 a year, and loft insulation up to £150 a year on fuel bills. Replacing an old inefficient boiler can also make considerable savings on fuel costs. Making a home warm and safe can reduce the risk of illness, falls and fires within the home and avoid hospital stays. Sometimes advice is all that is needed, from energy saving to reducing condensation and damp problems. These are just some of the ways the scheme can help people.

Where can I find further information?

If you would like any further information on Warm & Safe Wiltshire or would like to take advantage of the support available, please telephone **0300 003 4575** or email **WarmandSafe@wiltshire.gov.uk**